

Learner Guide

Learn Anytime, Anywhere.



cell-ed
an **ENGEN** solution



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Introduction

Welcome to Cell-Ed! 🎉 Your device just became your teacher!

With short, easy lessons, you can build English, job, and life skills anytime, anywhere. We're excited to be part of your learning journey!



How to Use Cell-Ed

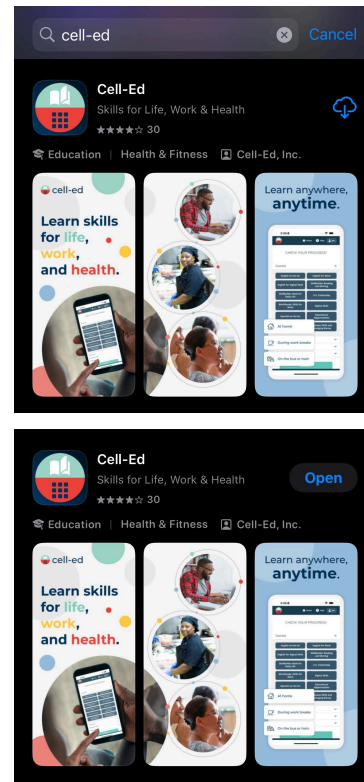
There are **4** ways to learn with Cell-Ed. You choose! All options lead to the same lessons.

Option 1: Cell-Ed App

1. Go to Google Play Store or Apple App Store
2. Search for “**Cell-Ed**”
3. Download and open the app
4. Enter phone number and **PIN**
5. Create a password
6. Answer onboarding questions
7. Start learning!

Need help?

Tap **HELP** in the app.

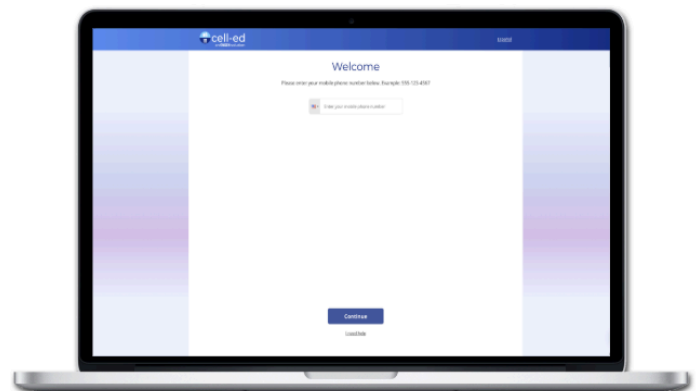


Option 2: Cell-Ed Website

1. Search “Cell-Ed login” in your internet browser
2. Enter your phone number
3. Enter **PIN**
4. Answer onboarding questions
5. Start learning!

Need help?

Tap **HELP** in the app.



Option 3: Call-In

1. Call Cell-Ed at **1-866-425-2355**
2. Enter **PIN#** - don't forget the # key
3. Listen and respond - don't hang up, stay on the line!

Want to switch courses or get help?

Hang up and text **HELP** to 1-866-425-2355

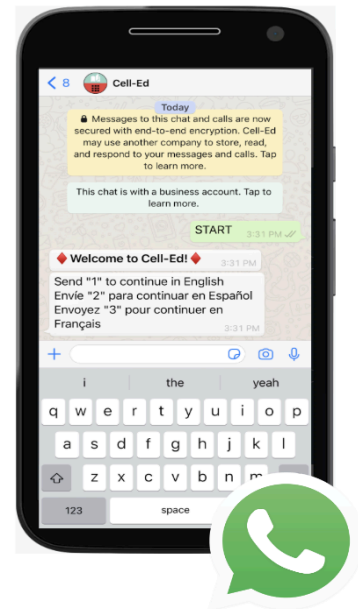


Option 4: Whatsapp

1. Open **WhatsApp** on your phone
2. Message **START** to 1-866-425-2355
3. Enter **PIN**
4. Listen to the voice messages and reply

Need help?

Text **HELP** in the Whatsapp text thread anytime



Getting Started

After you sign-up, you will complete a few quick steps.

Sign Up With Phone Number

1. Enter your mobile number
2. Enter **PIN**
3. Create your password



Welcome

Please enter your mobile phone number below.
Example: 555-123-4567

Continue

[I need help](#)

Onboarding Questions

1. Complete onboarding questions - this helps Cell-Ed understand your goals!
 - a. Select your preferred language
 - b. Select your learning goal
 - c. First Name
 - d. Last Name
 - e. Study English

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Home Help Me

English Level 1
Talking about Hobbies and Schedules

Lesson 1 / 24

00:02 01:31

Next Lesson

What is your first name?
Mon, Dec 15, 11:00 AM

What is your last name?
Mon, Dec 15, 11:00 AM

Maria
Mon, Dec 15, 11:00 AM

Garcia
Mon, Dec 15, 11:00 AM

Proficiency Assessment

1. These questions help us learn your English level
 - a. Just do your best! No need to guess.

Navigating the Cell-Ed App

The app has three main sections:

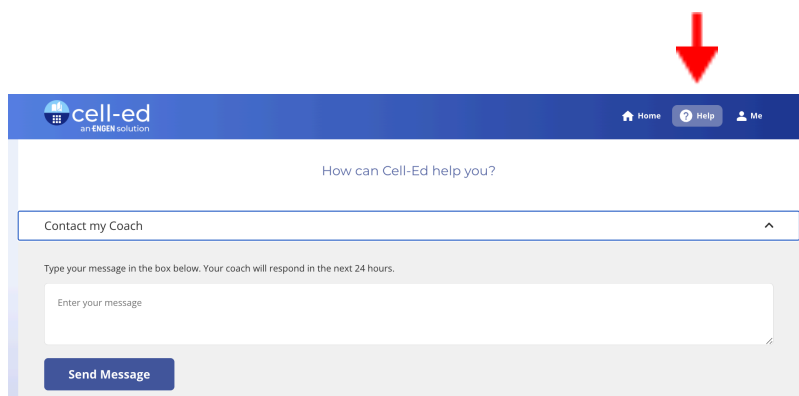
Home

- See your courses
- Start or continue lessons
- View your progress.



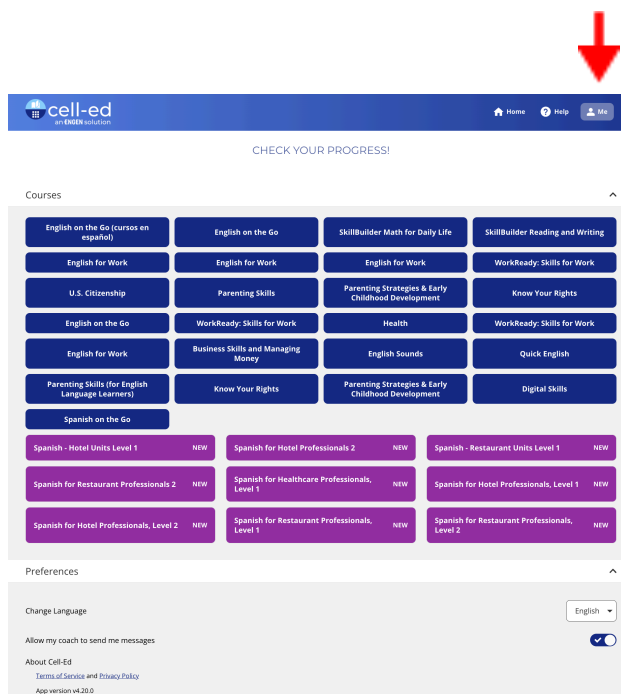
Help

- Contact your coach - send your coach a message for support
- Get support if your stuck



Me

- See Courses: Select any course you want to begin studying
- Cell-Ed Resources
- Achievements: Check your progress
- Preferences: Preferred language





Your Learning Path

Cell-Ed gives you a plan based on your goals and level.

Starting Your Learning Pathway

1. Tap the **Me** tab
2. Click on **Courses**
3. Select the Course you want to study.

Example Learning Pathway - English

1. Hear and practice real English every day
2. Six levels of English (about 20 hours each), from high beginner to advanced
3. Learn English for the job - build language skills with coworkers right away

Completing Courses & Units

1. Each course has short ~3-min lessons.
2. Complete all lessons in your courses for the best learning.
3. When you finish a course, you can start another one.

Frequently Asked Questions

1. **What if I need help?**

Tap **HELP** in the app, text **HELP** to 1-866-425-2355.

2. **Who are Cell-Ed coaches? How do I contact them?**

Cell-Ed coaches are real humans, available to support you via call or text. **Contact your Coach** under the **HELP** tab.

3. **What do I do after I finish a course?**

When your course is complete, choose a new one under the **Me** tab.

4. **Do I need Wi-Fi?**

Wifi is needed for the app and website. You can call-in and use Whatsapp if you don't have an internet connection.

4. **Can I switch how I learn?**

Yes — you can use the app, website, WhatsApp, or call-in anytime.